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A2

In the case of a CAT-enabled application, this situation could arise during initial set up of the CAT program. Once the identifier is stored, if the corresponding password is not stored ("no" branch of decision box 108), the user is asked whether password storage is desired. If the user wishes to store a password ("yes" branch of decision box 110), the password is received from the user and stored (box 112).

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Please replace the paragraph beginning on page 22, line 28, with the rewritten paragraph below.

A3

It is noted that embodiments of the methods described herein may provide user control over security at many levels. In addition to allowing a user to choose whether to allow password storage, the method could in some embodiments allow the user to choose whether to allow identifier storage. In a further embodiment, the user could have a choice as to whether storage of an identifier and/or password is to be maintained only for the current session, or if the information may be retained after the session ends, for use in future sessions. Even if passwords are stored, they are preferably retained on the local computer, and not sent to a server computer or other participant's computer. Depending on the particular security concerns of the user, storage of passwords and/or identifiers even on the local computer may be refused. Because any identifiers or passwords not stored will need to be provided by the user at the time an application is launched, there is a tradeoff between security and convenience. Allowing user choice with respect to the storage of identifiers and passwords for each separate application program may give the flexibility needed for a user to come up with the appropriate balance of security and convenience for a given situation.

Please delete the title appearing with the Abstract on page 34, lines 1-2.

AM

METHOD, SYSTEM AND PROCRAM FOR SWITCHING BETWEEN VARIOUS

COMPUTER BASED COMMUNICATION TECHNIQUES